## William Chen

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Pragmatic intrapreneur that specializes in developing and directing tech-integrated projects to optimize administrative, pedagogical, and andragogical initiatives.

Experience

## SAGA Innovations Abraham Lincoln High School

SEPT 2016- PRESENT

Professional Development Chair

Appointed as chair to coordinate and administer professional development events for all fellows onsite. Trained faculty strategies such as behavior management, learning techniques, technology implementation, etc.

- Lead committee to effectively deliver technology enabled events and resources using needs analysis.
- Developed and evaluated qualitative and quantitative feedback tech-enabled tools to analyze results of professional development efforts.

Fellow Aug 2016- Present

Instructed 9th Grade algebra aligned with Common Core Standards optimized through strong relationships and personalized learning methods.

- Designed and educated adaptive lessons to implement organic learning experiences.
- Utilized blended learning methods to incorporate real-world scenarios optimizing engagement and retention.
- Empowered student-driven learning through technology-enabled resources aligning with individual goals.
- Mentored students to cultivate long-term intangible skills such as persistence, grit, curiosity, and interdependence through habit-forming practices.

Vitalyze.Me

**Operations Systems Manager** 

Promoted to Operations Systems Manager to build and refine systems enhanced by the Vitalyze.Me tech platform. Worked closely with Chief Technology Officer to integrate clinic operations.

- Developed and presented professional development training using tech-enabled blended learning.
- Authored and deployed support protocol improving patient experiences.
- Generated and reported financial statements to executive leadership.
- Managed clinic logistics and daily operational flow.

Project Manager

MAR 2015- JUN 2015

JUL 2015- JAN 2016

Brought on to pilot clinic specializing in regenerative and integrated lifestyle medicine. Organized and directed internal staff and stakeholder meetings to align goals and efforts towards success.

- Managed and administered technical assets such as Github, Twilio, Atlassian.
- Spearheaded successful launch of Tulsa clinic overseeing launch team consisting of medical staff, interior design, contractors, and logistical personnel.
- Cultivated relationships and partnerships to expand services raising clinic revenues by \$300 per patient.

Education

## **Boston University**

2009-2014

Bachelor of Science: Hospitality Administration/Business Administration Minor