

Jonathan Sterling

UPS Package Handler

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SKILLS

Technical:

- Advanced package handling techniques
- Efficient with scanning and tracking tools
- Safety procedures & equipment handling

Soft Skills:

- Strong team player
- Effective time management
- Detail-oriented
- Problem-solving capabilities

HONORS

- Recognized as "Top Handler of the Month" four times at UPS in 2021.
- Received the "Safety Champion" batch at FedEx in March 2018.

LANGUAGES

English (Fluent), **Spanish** (Conversational)

Highly professional UPS Package Handler with over five years of hands-on experience ensuring timely and damage-free delivery. Adept in logistics operations, advanced sorting, and team collaboration. Seeking to leverage expertise to enhance UPS's efficiency and customer satisfaction.

EXPERIENCE

UPS, Chicago, IL

June 2019 – Present

Senior Package Handler

- Managed the loading and unloading of over 2,000 packages daily.
- Implemented a new sorting strategy, improving delivery efficiency by 15%.
- Collaborated with the tracking team to ensure complete traceability.
- Trained 10+ recruits on safety and package handling protocols.
- Consistently maintained 100% safety compliance.

FedEx, Chicago, IL

Feb 2016 – June 2019

Assistant Package Handler

- Streamlined the package documentation process, reducing errors by 10%.
- Maintained an impeccable safety record throughout tenure.
- Assisted in the development of a new package labeling system.
- Contributed to a team that achieved 98% on-time deliveries in 2018.
- Assisted in sorting packages based on size and destination.

EDUCATION

University of Illinois, Chicago, IL

2013 – 2015

Bachelor of Science in Supply Chain Management

CERTIFICATIONS

- OSHA Safety Training Certification - 2017
- Certified Logistics Technician (CLT) - 2016

PROFESSIONAL AFFILIATIONS

- Member, International Warehouse Logistics Association (IWLA), 2018-Present
- Council of Supply Chain Management Professionals (CSCMP), 2017-Present

VOLUNTEERING

- Key contributing member of the Community Package Drive, Chicago, 2017
- Participated in the Annual Chicago Charity Run, 2018 & 2019

INTERESTS

- Endurance running and strength training
- DIY projects
- Traveling (exploring logistics in different cultures)