

# Victor Martinez

*Security Officer*

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- Dedicated Security Officer with 4+ years of experience protecting corporate, healthcare, and retail facilities across diverse environments
- Proven track record of maintaining safe, secure premises through vigilant monitoring, professional visitor interaction, and effective incident response
- Current Washington State Security Guard License holder with CPR/First Aid certification and extensive experience operating CCTV surveillance systems, access control platforms, and incident reporting software

## PROFESSIONAL EXPERIENCE

### **Securitas Security Services (assigned to Pacific Medical Center)**

March 2022 - Present

#### Security Officer

- Monitor 32-camera CCTV system covering 200,000 sq ft healthcare facility across three buildings, identifying security concerns and coordinating with clinical staff
- Manage access control for 600+ employees and 150+ daily visitors using Lenel OnGuard system, verifying credentials and maintaining detailed visitor logs
- Respond to average of 8-10 security incidents per week including medical emergencies, behavioral disturbances, and facility safety concerns, coordinating with local emergency services
- Conduct hourly foot patrols of patient care areas, parking structures, and emergency departments, checking for safety hazards and unauthorized access
- Prepare detailed incident reports for all security events, policy violations, and safety hazards using TrackTik software, maintaining accurate daily activity logs reviewed by security management
- De-escalate potentially volatile situations involving emotionally distressed patients and visitors using verbal intervention techniques, maintaining safe environment for staff and patients
- Administered first aid and CPR in 2 separate medical emergencies while awaiting paramedic arrival, maintaining calm environment and documenting incidents per hospital protocol

### **Allied Universal Security Services (assigned to Columbia Tower)**

June 2020 - March 2022

#### Security Officer - Evening Shift

- Provided security coverage for 76-story corporate office building housing 45+ businesses and 3,000+ daily occupants during evening and overnight shifts
- Operated integrated security system including electronic access control, intrusion detection alarms, and digital video surveillance, responding to system alerts within 2 minutes
- Verified credentials and managed access control for after-hours employees, cleaning crews, and maintenance contractors, issuing temporary access badges and maintaining sign-in/sign-out logs
- Conducted perimeter security checks every 90 minutes covering parking garage, loading docks, and building exterior, identifying and securing unsecured entry points
- Provided customer service to building tenants including directions, vendor coordination, and facility information while maintaining security protocols
- Maintained 100% on-time attendance record over 18-month period, covering additional shifts when colleagues were unavailable
- Recognized by building management for professional response during fire alarm activation, coordinating evacuation of 200+ occupants and liaising with Seattle Fire Department

### **Westfield Southcenter Mall**

January 2020 - June 2020

#### Loss Prevention Associate / Security Officer

- Monitored 18-camera surveillance system covering 1.7 million sq ft retail facility with 200+ stores, identifying theft, policy violations, and safety concerns
- Conducted foot patrols of interior mall corridors, parking areas, and loading zones during high-traffic retail periods including weekends and holidays

- Responded to shoplifting incidents, medical emergencies, and customer disputes, coordinating with mall management and local law enforcement per established protocols
- Provided customer service to 50,000+ weekly visitors including directions, lost child assistance, and vehicle lockout support while maintaining visible security presence
- Documented all security incidents, safety hazards, and policy violations in detailed written reports submitted to mall security management

## SKILLS

### Security Systems & Technology

- CCTV/DVR surveillance systems operation
- Access control systems (Lenel OnGuard, AMAG)
- Incident reporting software (TrackTik, Officer Reports)
- Radio communication and 10-code protocols
- Fire alarm and life safety systems
- Metal detector operation

### Safety & Emergency Response

- CPR/First Aid/AED certified
- Crisis response and emergency situation management
- Fire safety and evacuation procedures
- Medical emergency first response
- Hazardous material awareness
- Active shooter response training

### Security Operations & Procedures

- Patrol and surveillance techniques
- Access control and visitor management
- Conflict de-escalation and verbal intervention
- Security threat assessment and risk identification
- Incident documentation and report preparation
- Coordination with law enforcement and emergency services
- Confidentiality and discretion with sensitive information
- Professional demeanor with diverse populations

## CERTIFICATIONS

### Washington State Security Guard License (#SG123456)

Washington State

Issued: January 2020 | Valid through:  
January 2026

### CPR, First Aid, and AED Certification

American Red Cross

Issued: February 2024 | Valid through:  
February 2026

### FEMA Emergency Management (IS-100, IS-700)

FEMA

Completed: August 2023

### Bloodborne Pathogens Training

Professional Training

Completed: March 2024

### Workplace Violence Prevention Training

Professional Training

Completed: January 2024

## HONORS

### **Security Officer of the Quarter**

Q3 2023

Securitas Security Services

Recognized for exceptional vigilance and professional response during facility security incidents

### **Commendation for Excellence**

November 2021

Columbia Tower Management

Received formal commendation for coordinated emergency response during fire alarm activation

### **Perfect Attendance Recognition**

2021

Allied Universal Security Services

Acknowledged for 100% on-time attendance record and reliability during 18-month period

## EDUCATION

### **Roosevelt High School**

Graduated: June 2019

High School Diploma

Seattle, WA

### **Seattle Central College**

2019-2020

Criminal Justice Studies

Completed 30 credits toward Associate degree

Relevant Coursework: Introduction to Criminal Justice, Security Management, Emergency Response Procedures