

Nathan Rodriguez

Loss Prevention Executive

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- Detail-oriented security professional with 3+ years of retail and surveillance experience, specializing in theft prevention and asset protection
- Proven track record of reducing inventory shrinkage by 18% through strategic floor monitoring and employee training initiatives
- Strong background in incident documentation, de-escalation techniques, and collaboration with law enforcement agencies

WORK EXPERIENCE

Target Corporation Security Associate

March 2022 - Present

- Reduced shrinkage by 18% through implementation of strategic floor monitoring patterns and suspicious activity identification
- Documented and processed 75+ incident reports monthly, leading to 35% increase in successful prosecutions
- Conducted 8-hour surveillance shifts monitoring CCTV systems covering 45,000 sq ft retail space
- Collaborated with store management to develop loss prevention training that decreased internal theft by \$25,000 annually
- Maintained 98% customer satisfaction scores while achieving highest incident detection rate in district
- Safely executed 12+ apprehensions following company physical intervention protocols with zero liability incidents

Best Buy Retail Sales Associate

June 2021 - March 2022

- Identified and reported suspicious activity that prevented \$8,500 in merchandise theft over 9-month period
- Recognized counterfeit payment methods and fraudulent returns, recovering \$3,200 in potential losses
- Trained 8 new associates on inventory protection procedures and high-theft item identification
- Maintained accurate inventory counts with 99.2% accuracy rate in electronics department
- Developed customer-friendly approach techniques that increased voluntary merchandise recovery by 25%

Arizona State University

August 2020 - June 2021

TECHNICAL SKILLS

Campus Security Officer

- Conducted confidential investigations resulting in resolution of 15+ policy violation cases
- Monitored access control systems for 3 residence halls housing 1,200+ students
- Wrote detailed incident reports that supported disciplinary actions and legal proceedings
- Responded to emergency situations with average 3-minute response time across campus
- Collaborated with local law enforcement on 20+ cases involving theft and property damage

CCTV operation and analysis (Milestone, Genetec systems)

Exception-based reporting software (LPM, XBR Analytics)

EAS systems management (Checkpoint, Sensormatic)

Incident reporting databases and case management software

Point-of-sale fraud detection systems

Radio communication protocols and emergency response systems

CORE COMPETENCIES

De-escalation techniques and conflict resolution

Interview and interrogation skills

Court testimony preparation and legal documentation

Pattern recognition and behavioral analysis

Report writing and evidence documentation

Emergency response and crisis management

Customer service approach to loss prevention

EDUCATION

Team collaboration and training development

Arizona State University

May 2021

Bachelor of Science in Criminal Justice

Relevant Coursework: Retail Security Management, Criminal Investigation Techniques, Business Law, Statistical Analysis for Criminal Justice

Senior Project: "Reducing Retail Shrinkage Through Employee Training Programs" - analyzed 60+ case studies and developed training protocol implemented by local retailers

CERTIFICATIONS

Loss Prevention Qualified (LPQ)

2023

Loss Prevention Foundation

Arizona Security Guard License #SG-78432

Valid through December

2025

State of Arizona

Wicklander-Zulawski Interview & Interrogation Certification

2023

Wicklander-Zulawski

CPR/First Aid Certified

Valid through March 2025

American Red Cross

Crisis Prevention Institute (CPI) De- escalation Training

2022

Crisis Prevention Institute

HONORS

Employee of the Month

September 2023

Target Store #1847

- Recognized for identifying organized retail crime pattern that prevented \$15,000 in losses
- Led cross-training initiative that improved team response time by 40%

Academic Excellence Dean's List

4 semesters | 2019-2021

PUBLICATIONS

Arizona State University

- Maintained 3.8 GPA while working 25+ hours weekly in security positions
- Graduated Magna Cum Laude with Criminal Justice honors

Outstanding Security Performance Award

2021

Arizona State University Campus Safety

- Zero safety incidents during 10-month tenure while handling 200+ security calls
- Developed emergency response protocol adopted campus-wide

Technology Integration in Modern Loss Prevention: A Cost-Benefit Analysis

2021

Arizona State University

- Examined ROI of advanced surveillance systems in reducing retail theft
- Research cited by 3 local retailers in technology upgrade decisions

5 Behavioral Indicators Every Retail Employee Should Recognize

2024

LinkedIn

- 750+ views and 45 shares within retail security community
- Featured insights from 2+ years of floor surveillance experience

Contributing Author: Target Store #1847 Loss Prevention Training Manual

2023

Target Corporation

- Developed sections on customer service approach to loss prevention and new employee orientation
- Training materials implemented across 12 stores in Southwest region