

Natalie Rivera

Certified Lifeguard

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- *Certified lifeguard with 3 years of competitive swim team experience and newly acquired American Red Cross certifications, seeking to apply strong water surveillance skills and commitment to patron safety at Barton Springs Aquatic Center for the 2024 summer season*
- *Demonstrated ability to maintain focus during extended periods in fast-paced retail environment, with proven track record of enforcing policies professionally and managing customer concerns diplomatically*
- *Available full-time June through August including weekends and holidays, with flexibility for early morning and evening shifts during peak facility hours*

CERTIFICATIONS

Lifeguard Certification

Valid through June 2025

American Red Cross

CPR/AED for Professional Rescuers

Valid through June 2025

American Red Cross

First Aid Certification

Valid through June 2025

American Red Cross

Oxygen Administration

Valid through June 2025

American Red Cross

WORK EXPERIENCE

Austin Sporting Goods

September 2022 – Present

Sales Associate

- Maintained sustained attention to detail during 6-hour shifts in high-traffic retail environment serving 150+ daily customers, developing vigilance skills directly applicable to water surveillance responsibilities
- Resolved customer concerns and enforced store policies professionally in situations involving returns, exchanges, and facility rules, demonstrating communication abilities essential for pool safety enforcement
- Worked reliably across varied schedules including weekends, evenings, and holiday periods, showing availability and dependability for peak aquatic facility operational hours
- Collaborated with team of 8 associates to maintain organized, safe shopping environment, practicing teamwork skills critical for coordinated emergency response

Austin Community Recreation Center

June 2023 – August 2023

Volunteer Swim Assistant

- Assisted lead instructor with beginner swim lessons for children ages 5-10, gaining experience working with young swimmers and understanding developmental water safety needs
- Demonstrated swim techniques and provided encouragement to 25+ students throughout summer program, developing patience and clear communication skills with diverse populations
- Maintained equipment organization and pool deck safety by ensuring proper storage of flotation devices and instructional materials between lesson sessions
- Observed certified lifeguards during facility operations, learning surveillance scanning patterns and rule enforcement techniques in active aquatic environment

Private Families

January 2021 – Present

Babysitter

- Provided childcare for 4 regular families with children ranging from ages 3-12, demonstrating responsibility and

trustworthiness in supervisory role requiring constant attention and safety awareness

- Managed multiple children simultaneously during activities including outdoor play and meal preparation, practicing situational awareness and ability to track multiple individuals at once
- Responded calmly to minor injuries and conflicts, applying basic first aid knowledge and conflict resolution skills applicable to patron management
- Maintained consistent schedule and reliability over 3+ years, building reputation for punctuality and dependability with families who provide ongoing referrals

SKILLS

Emergency Response: Water rescue techniques, CPR/AED administration, First Aid, oxygen delivery, spinal injury management protocols

Surveillance & Prevention: Continuous scanning techniques, hazard identification, proactive rule enforcement, crowd monitoring in high-traffic environments

Physical Capabilities: Strong swimming endurance with ability to swim 300 yards continuously, comfortable performing rescues in deep water, physical stamina for extended surveillance periods

Communication: Clear instruction delivery to diverse age groups, professional enforcement of safety policies, conflict de-escalation with children and adults, effective team coordination

Technical Knowledge: Understanding of pool safety regulations, basic water chemistry awareness, facility emergency action plans

EDUCATION

Austin High School

Expected May 2025

High School Diploma

Expected May 2025

GPA: 3.7/4.0

AWARDS & RECOGNITION

Varsity Swim Team Letter

2023, 2024

Austin High School

Employee of the Month

November 2023

Austin Sporting Goods

Honor Roll

2021-2024

Austin High School

All Semesters

Presidential Volunteer Service Award

2023

Presidential Volunteer Service Award Program

Bronze Level