

Jonathan Morgan

Senior IT Project Manager

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11.5 years of experience in business liaison and technological areas improvement to achieve timely project completion. Meet project deliverables by combining user requirements with business prerequisites and budgetary allowance.

EXPERIENCE

Techni Lite Ltd.

2008 to Present

Project Manager, Technology Integration Group

- Promoted to project manager position to plan, schedule and implement all stages of hardware and software implementations. Examined business implications for each phase and ensured steady progress to meet deadlines, and standards.
- Drove imposing improvements across the business as a result of IT systems' implementations. Enabled Techni Lite with accelerating solutions on the bidding process on construction projects by 65%, condensed sales cycle by 40%, augmented income by 35%, saving \$1.26M per annum.
- Efficiently guided the work of technical teams. Articulated project goals and scope, translated business needs into achievable targets, designed detailed work breakdown structures (WBS).
- Prepared cost-benefit analyses and worked on ROI assessments that enhanced the decision-making process on incoming IT integration projects.

Edusoft Inc.

2004 to 2008

Assistant Project Administrator

- Built up a strong technical background as a network manager within a 1000-user, multi-platform environment.
- Surged network uptime to 98.9%, drove a milestone network upgrade, and bolstered systems' security and reliability.

EDUCATION

- MBA (GPA: 3.79/4.0), Arizona State University, 2004
- BS in CIS (GPA: 3.82/4.0), Arizona University, 2000
- AS in Accounting, Texas University, 1997
- Project Management Professional (PMI-Certified), 2009
- Six Sigma Black Belt, 2010

CAREER HIGHLIGHTS

- Headed teams across broad technical and business disciplines. Mentored groups on business goals and tracked progress to fortify timely achievement of project milestones.
- Mitigated risk factors through detailed examination and introduction of corrective measures in the financial and statistical departments. Anticipated and handled change impressively in rapidly changing global business milieu.
- Shuffled between agile and waterfall approaches depending on project needs and client goals, creating detailed project road maps, schedules and WBS.
- Honored with Techni Lite's "CEO Award" in 2011 in recognition of outstanding project sales.

EARLY EXPERIENCE

CompPlus Enterprises

1994-1996

IT Intern

Evaluated customer credit risk and analyzed financial information. Conducted collection calls, resolved service queries and maintained accurate credit files.

E&Z Technology

1997-1999

IT Professional

Created programming models to enhance automated data/voice applications and software within network and client/server environments. Improved functioning of databases and server configurations.

RELATED SKILLS

Leadership

- Cross-Domain Supervision
- Team Building & Mentoring
- Client Relations & Business & IT Planning

Project Management

- Custom Software Implementation & Database Management (RDBMS)
- System Upgrade/Integrations & Enterprise Implementations

IT Project Lifecycle

- Requirements Gathering & ROI Analysis
- Costing & Project Planning
- Testing/Quality Analysis/TapeOut & Vendor Management