

Marcus Thompson

Certified Forklift Operator

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- OSHA-certified Forklift Operator with 6+ years operating reach trucks, counterbalance, and order pickers in high-volume distribution centers
- Maintained 100% safety record with zero incidents across 1,500+ operating hours
- Experienced with WMS systems, RF scanning, and inventory cycle counting in facilities up to 75,000 sq ft
- Proven track record of exceeding productivity targets while maintaining accuracy rates above 99.5%
- Cross-trained in multiple warehouse operations including shipping, receiving, and quality control

Available for all shifts including weekends and overtime

WORK EXPERIENCE

Midwest Distribution Solutions

March 2021 - Present

Senior Forklift Operator

- Operate reach trucks and order pickers to move 200+ pallets daily across 75,000 sq ft temperature-controlled facility
- Reduced average truck loading time by 25% through efficient staging and load planning optimization
- Maintained 99.8% inventory accuracy using SAP WMS and RF scanning technology
- Selected as lead trainer for 8 new operators, contributing to 15% reduction in training time
- Performed daily equipment inspections and basic maintenance on fleet of 12 electric forklifts
- Collaborated with shipping team to process 150+ outbound orders daily during peak seasons

Great Lakes Logistics

June 2019 - February 2021

Forklift Operator

- Operated counterbalance and electric pallet jacks in 50,000 sq ft automotive parts warehouse
- Handled high-value inventory worth \$2M+ monthly with zero damage incidents
- Achieved 98% on-time pick rate while maintaining FIFO rotation standards
- Participated in cycle counting program, identifying and correcting inventory discrepancies
- Cross-trained in shipping and receiving operations during peak automotive production periods

Regional Food Distributors

September 2018 - May 2019

Warehouse Associate / Forklift Operator

- Operated sit-down forklifts in frozen and dry storage environments (-10°F to 70°F)
- Moved 120+ pallets per shift in fast-paced food distribution center
- Maintained strict HACCP compliance and food safety protocols
- Assisted with inventory management and order fulfillment for 200+ restaurant clients
- Recognized for perfect attendance and zero safety violations during employment

CERTIFICATIONS

OSHA Forklift Operator Certification

Valid through December 2025

OSHA

Certified on: Counterbalance, Reach Trucks, Order Pickers, Electric Pallet Jacks

Current

OSHA

Hazmat Handling Certification

Valid through June 2024

OSHA

First Aid/CPR Certified

Valid through March 2025

American Red Cross

Confined Space Entry Training

Completed 2023

OSHA

TECHNICAL SKILLS

- **Equipment:** Reach trucks (Crown, Raymond), Order pickers, Counterbalance forklifts, Electric pallet jacks, Cherry pickers
- **Systems:** SAP WMS, Manhattan WMS, RF scanning, Inventory cycle counting, Voice picking systems
- **Operations:** Load planning and weight distribution, Cross-docking operations, Battery maintenance and changing, Daily equipment inspection protocols
- **Safety:** OSHA compliance, Hazmat handling, Lock-out/Tag-out procedures, Incident reporting

OPERATIONAL SKILLS

Physical and Technical Capabilities

- Ability to lift 75+ lbs and work in varying temperature environments
- Excellent depth perception and spatial awareness for tight maneuvering
- Strong attention to detail preventing inventory errors and damage
- Multi-tasking ability managing equipment operation, pick lists, and team communication
- Problem-solving skills for awkward loads and crowded dock areas
- FIFO rotation and inventory management principles

EDUCATION

Columbus State Community College

2018

Certificate in Warehouse Operations

Relevant Coursework: Inventory Management, Safety Procedures, Supply Chain Basics

Eastmoor Academy

2017

High School Diploma

AWARDS AND RECOGNITION

Safety Excellence Award

2023

Midwest Distribution Solutions

Recognized for 800+ days without safety incidents and perfect equipment inspection record

Employee of the Quarter

Q4 2020

Great Lakes Logistics

Selected for exceeding productivity targets by 15% while maintaining zero damage record

Perfect Attendance Award

2019

Regional Food Distributors

Maintained 100% attendance during peak holiday season operations