

Conor Robertson

CONTACT INFO

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Having a passion for customer experience and satisfaction I have developed my skills in this area to a very high standard over the last 10 years. I pride myself in the customers experience and satisfaction. This can be from buying goods at the store or when I coach helping them learn new skills. I have used these skills to help launch several non profit companies that's main base was customer experience. I am currently working with a zero hour contract and so I am actively seeking more permanent secure work.

SKILLS

In my most recent employment as a Sales assistant I have attained and used a wide skill set which I feel are completely transferable to any future role I undertake.

- Working closely with members of the public providing the best service possible
- excellent communication skills
- Working well to time constraints
- Customer experience and satisfaction to an exceptionally high standard
- Paying close attention to detail
- Working well within a team and also alone as and when tasks require

EMPLOYMENT

CEX Sales Assistant	--
Underdogs Combat Centre Sports Coaching/Development	JAN - OCTOBER 2014
Martial Fitness Sports Coaching/Development	2012 - 2013
Fighting Fit Sports Coaching/Development	JAN - DECEMBER 2012
EBS Sports Coaching/Development	JULY - DECEMBER 2011
Game Sales Assistant	DECEMBER 2006 - JUNE 2007
Sky Sky modern Apprentice/ Customer Service/sales/complaints and retention officer	SEP 2006 - NOVEMBER 2009

EDUCATION

Carnegie College SVQ/NVQ (Level 2)	SEPTEMER 2007 - 2009
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Dunfermline High School

Highers/Standard Grades

Standard Grades:

History 2

English 3

Biology 3

Mathematics 4

Drama 2

Art and Design 2

Physical Education 2