

Quinton Mitchell

Correctional Officer

Phone: (555) 847-2963

Address: 1247 Oak Street, Denver, CO 80204

Website: <https://quintonmitchell-corrections.com>

Email: quinton.mitchell@email.com

- *Dedicated security professional with 4 years of experience maintaining order in high-stress environments and de-escalating confrontational situations*
- *Former U.S. Army Military Police with specialized training in detention operations, crisis intervention, and maintaining security protocols*
- *Proven track record of incident-free operations while working with diverse populations in challenging circumstances*
- *CPR/First Aid certified with defensive tactics training and firearms qualification*
- *Committed to supporting both facility security and inmate rehabilitation through professional, respectful interactions*

WORK EXPERIENCE

Allied Universal Security Services

March 2021 - Present

Security Supervisor

- Supervised security operations for 75,000 sq ft medical facility, conducting systematic patrols every 45 minutes while maintaining detailed incident logs
- De-escalated 60+ confrontational situations using verbal communication techniques, achieving peaceful resolution without physical intervention in 98% of cases
- Collaborated with local law enforcement on 12 incidents, providing comprehensive witness statements and surveillance footage analysis
- Trained 15 new security officers on emergency response protocols, report writing standards, and professional conduct guidelines
- Maintained zero security breaches during 30-month tenure through vigilant observation and proactive threat assessment

U.S. Army

June 2017 - February 2021

Military Police Officer

- Conducted detention operations for military correctional facility housing 200+ detainees, ensuring compliance with all security protocols and constitutional requirements
- Performed regular cell inspections, contraband searches, and headcount procedures while maintaining detailed documentation
- Responded to 25+ emergency situations including medical crises and disturbances, coordinating with medical personnel and command staff
- Supervised prisoner transport operations, maintaining 100% security record during 40+ high-risk transfers
- Mentored 8 junior MPs in proper detention procedures, report writing, and maintaining professional boundaries with detainees

Target Corporation

September 2016 - May 2017

Loss Prevention Associate

- Monitored retail environment serving 3,000+ daily customers, identifying and preventing theft through surveillance and floor observation
- Conducted interviews with suspected shoplifters using non-confrontational techniques, achieving voluntary compliance in 85% of cases
- Prepared detailed incident reports for law enforcement and court proceedings, maintaining chain of custody for evidence
- Collaborated with store management to implement loss prevention strategies, reducing shrinkage by 15% during tenure

EDUCATION AND TRAINING

Pikes Peak Community College

May 2019 | GPA: 3.6/4.0

Associate of Applied Science in Criminal Justice

- Relevant Coursework: Correctional Systems, Constitutional Law, Crisis Intervention, Criminology, Report Writing
- Dean's List: Fall 2018, Spring 2019
- Senior Project: "Implementing Mental Health Programs in County Detention Facilities"

U.S. Army Military Police School

August 2017

Military Police Basic Training

- 320 hours of comprehensive law enforcement and detention operations training
- Firearms qualification with M4 rifle and M9 pistol
- Defensive tactics and restraint techniques certification
- Constitutional law and prisoner rights training

CERTIFICATIONS

CPR/First Aid/AED Certified

Current through December 2024

American Red Cross

Crisis Intervention Team (CIT) Training

2022

40 hours

Defensive Tactics Instructor Certification

2020

U.S. Army

Firearms Safety and Marksmanship Qualified

Current

Annual recertification current

OSHA 30-Hour General Industry Safety Training

2021

OSHA

SKILLS

Security & Safety Competencies

- Detention operations and inmate supervision procedures
- Crisis intervention and de-escalation techniques
- Emergency response and medical crisis management
- Contraband detection and facility security protocols
- Firearms proficiency and defensive tactics application

Administrative & Communication Skills

- Incident report writing with attention to legal documentation standards
- Database management for tracking and monitoring systems
- Inter-agency coordination and information sharing protocols
- Conflict resolution through verbal communication techniques
- Cultural sensitivity and professional boundary maintenance

AWARDS AND COMMENDATIONS

Army Commendation Medal

2020

U.S. Army

- Recognized for maintaining zero security incidents during 18-month deployment managing high-risk detention operations
- Led team of 6 MPs in establishing new protocols for prisoner processing and classification

Army Achievement Medal

2019

U.S. Army

- Awarded for successfully de-escalating potential riot situation involving 40+ detainees through calm leadership and communication
- Demonstrated exceptional judgment under extreme pressure while maintaining facility safety

Certificate of Excellence

2022

Allied Universal

- Recognized for 24 consecutive months of incident-free security operations
- Achieved highest performance ratings in all evaluation categories including reliability and professionalism

PROFESSIONAL REFERENCES

Sergeant First Class Maria Rodriguez

Former Supervisor, U.S. Army Military Police

Professional Relationship: Direct Supervisor, 2018-2021

Phone: (555) 234-5678 | **Email:** m.rodriguez@army.mil

Can speak to: Leadership under pressure, detention operations expertise, integrity in handling sensitive situations

Captain James Thompson

Security Operations Manager, Allied Universal

Professional Relationship: Direct Supervisor, 2021-Present

Phone: (555) 345-6789 | **Email:** james.thompson@aus.com

Can speak to: De-escalation skills, report writing abilities, reliability and professional conduct

Professor Linda Martinez, M.S.

Criminal Justice Department, Pikes Peak Community College

Professional Relationship: Academic Advisor and Instructor, 2017-2019

Phone: (555) 456-7890 | **Email:** linda.martinez@ppcc.edu

Can speak to: Understanding of correctional philosophy, academic excellence, commitment to professional development