# **Marcus Thompson**

Business Owner

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sthompson

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• Business owner who built and scaled a \$3.2M digital marketing agency over 8 years, managing 22 employees and serving 150+ clients across technology, healthcare, and manufacturing sectors

- Generated \$12M in cumulative client revenue through data-driven marketing strategies, achieving average 240% ROI for client campaigns while maintaining 89% client retention rate
- Successfully navigated company through COVID-19 pandemic by pivoting service offerings, resulting in 15% revenue growth in 2020 when industry average declined 23%
- Seeking to leverage strategic planning, P&L management, and digital transformation expertise in senior leadership role within growth-stage technology company

WORK EXPERIENCE

## **Thompson Digital Solutions**

January 2016 - Present

Founder & CEO

- Built full-service digital marketing agency from startup to \$3.2M annual revenue, establishing market presence across Colorado, Utah, and Arizona with 150+ active client accounts
- Developed proprietary client acquisition system combining content marketing and strategic partnerships, generating 65% of new business through referrals and reducing customer acquisition cost by 40%
- Led digital transformation initiative for 50+ traditional businesses during pandemic, implementing ecommerce solutions that generated average \$180K additional revenue per client within 6 months
- Established strategic partnership network with 12 complementary service providers, creating integrated solution offerings that increased average project value from \$15K to \$35K
- Implemented data analytics infrastructure using Google Analytics, HubSpot, and custom dashboards, enabling real-time campaign optimization that improved client ROI by average 85%
- Built and managed cross-functional team of 22 professionals including developers, designers, strategists, and account managers while maintaining 94% employee satisfaction score

# **TechVantage Corporation**

March 2012 - December 2015

Senior Marketing Manager

- Managed \$2.8M annual marketing budget for B2B software company, driving 45% increase in qualified leads and 28% improvement in sales conversion rates
- Launched integrated digital marketing campaigns across 5 industry verticals, generating \$8.5M in attributed pipeline revenue over 3-year period
- Led marketing automation implementation using Salesforce and Marketo, reducing lead qualification time by 60% and increasing marketing-to-sales handoff efficiency by 75%
- Developed content marketing strategy that positioned company thought leadership, resulting in 300% increase in organic website traffic and 150% growth in social media engagement

# **Rocky Mountain Consulting Group**

June 2010 - February 2012

Marketing Coordinator

- Coordinated marketing initiatives for management consulting firm serving Fortune 500 clients, supporting \$12M annual revenue generation
- Managed trade show participation and industry events, generating average 85 qualified leads per event and contributing to 25% of new client acquisitions

• Created marketing collateral and proposal support materials that improved win rate from 32% to 47% on competitive bids

#### SKILLS

#### **Technical Skills**

- Financial Modeling & Forecasting (created 5-year projections with 12% accuracy variance)
- CRM Systems (Salesforce, HubSpot) managed 3,000+ contact database
- Digital Marketing Tools (Google Analytics, Facebook Business Manager, SEMrush, Mailchimp)
- Project Management Software (Asana, Monday.com, Slack)
- Data Analytics & Reporting (Google Data Studio, Tableau, Excel advanced functions)

#### **Leadership & Strategic Skills**

- P&L Management (\$500K \$3.2M budget range)
- Team Building & Development (hired and trained 35+ employees over 8 years)
- Strategic Partnership Development (established 12+ revenue-generating partnerships)
- Change Management (led digital transformation across 50+ client organizations)
- Business Development & Sales (consistently exceeded annual revenue targets by 15-25%)

#### **EDUCATION**

# University of Colorado Boulder - Leeds School of Business

2010

Master of Business Administration - Marketing Concentration

- Founded Graduate Entrepreneurship Society serving 200+ students
- Capstone Project: "Digital Marketing Strategies for Small Business Growth" implemented recommendations generated \$150K revenue for local client
- Relevant Coursework: Strategic Management, Digital Marketing, Financial Analysis, Operations Management

## **Colorado State University**

2008

Bachelor of Science in Business Administration - Finance

- President, Business Student Association (managed \$50K budget and 15 executive board members)
- Dean's List: Fall 2007, Spring 2008

#### CERTIFICATIONS

# Stanford Executive Leadership Development Program

2022

Stanford

# **Google Analytics Certified Professional**

2023

Google

# **HubSpot Inbound Marketing Certification**

2021

HubSpot

# **Inc. 5000 Fastest-Growing Private Companies**

2021, 2022

Inc. Magazine

Ranked #1,847 nationally for 3-year revenue growth of 285%

## **Colorado Companies to Watch**

2020

Colorado Office of Economic Development

Selected from 500+ nominees for sustainable business practices and community impact

### **Digital Marketing Excellence Award**

2023

Denver Marketing Association

Recognized for innovative campaign strategy that generated 400% ROI for healthcare client

## **Top 40 Under 40 Business Leaders**

2019

Denver Business Journal

Selected from 800+ nominees for entrepreneurial achievement and community involvement

#### **PUBLICATIONS**

# Pivoting Through Crisis: How Local Agencies Adapted

March 2021

Marketing Land

Featured case study on pandemic business transformation strategies

# The Future of Small Business Digital Marketing

September 2022

Colorado Biz Magazine

Authored thought leadership piece on emerging marketing technologies

#### PROFESSIONAL ASSOCIATIONS

Board Member 2020-Present

Denver Entrepreneurs Organization

## **Advisory Board Member**

2021-Present

University of Colorado Business Incubator

#### Member

American Marketing Association, Digital Marketing Institute