

# Quincy Martinez

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## Banquet Server

**Phone:** (555) 847-2931  
**Address:** 2847 Riverside Drive, Chicago, IL 60614  
**Website:** <https://quincymartinez.com>  
**Email:** [quincy.martinez@email.com](mailto:quincy.martinez@email.com)

- Experienced banquet server with 4+ years serving high-volume events up to 500 guests at premier venues including luxury hotels and convention centers
- Proven track record of executing synchronized plated service, maintaining composure during high-stakes events, and consistently receiving positive feedback from event coordinators
- Available weekends, holidays, and evening shifts with reliable transportation and complete formal service attire

## WORK EXPERIENCE

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### The Palmer House Hilton

*March 2022 - Present*

#### Banquet Server

- Execute flawless plated service for corporate galas, weddings, and fundraising events serving 150-400 guests with precise timing coordination
- Selected to serve head table at 12 consecutive high-profile events including Fortune 500 corporate dinners and celebrity charity auctions
- Trained 6 new servers on hotel service standards, wine service protocols, and dietary restriction management procedures
- Maintained perfect attendance record during peak wedding season (May-October) while working 50+ events annually

### McCormick Place Convention Center

*June 2020 - February 2022*

#### Banquet Server

- Delivered synchronized buffet and plated service for conventions, trade shows, and large-scale corporate events up to 500 attendees
- Coordinated with teams of 20+ servers to execute rapid room conversions between breakfast, lunch, and dinner service
- Managed special dietary accommodations for 75+ guests per event including allergen-free and religious dietary requirements
- Assisted with complete event setup and breakdown including linens, centerpieces, and audio-visual equipment coordination

### Riverside Country Club

*April 2019 - May 2020*

#### Server

- Provided fine dining service for member events, golf tournaments, and private parties ranging from 25-200 guests
- Executed French service and tableside wine presentations for upscale dining experiences and special occasion celebrations
- Collaborated with kitchen staff to ensure seamless service flow during multi-course plated dinners and buffet presentations
- Received written commendation from club manager for exceptional service during annual member appreciation gala

## CORE COMPETENCIES

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### Event Services

Plated dinner service, buffet management, cocktail reception service, French service, wine service

### Technical Skills

ServSafe certified, TIPS certified, Banquet Event Orders (BEO) interpretation, allergen awareness

### Physical Capabilities

Tray carrying up to 45 lbs, 12+ hour shifts, rapid room setup and breakdown, spiral staircase navigation

### Languages

English (native), Spanish (conversational)

## EDUCATION & CERTIFICATIONS

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### Lincoln Park High School

*2019*

High School Diploma

## CERTIFICATIONS

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### **ServSafe Food Handler Certification**

2023

ServSafe

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### **TIPS Alcohol Service Certification**

2023

TIPS

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### **CPR/First Aid Certified**

2022

American Red Cross

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## RECOGNITION

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### **Consistently requested by event coordinators for high-profile corporate and celebrity events**

Various Event Coordinators

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### **Selected to serve VIP tables at 15+ charity galas and fundraising events**

Various Organizations

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### **Written commendation for managing 50+ dietary restrictions during 400-person corporate event**

Palmer House Management

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### **Chosen to represent hotel at Chicago Hospitality Excellence Awards ceremony**

The Palmer House Hilton

Selected as exemplary team member

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## PROFESSIONAL REFERENCES

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### **Sarah Williams**

Banquet Captain, The Palmer House Hilton

Phone: (312) 555-7834 | Email: swilliams@palmerhousehilton.com

Relationship: Direct supervisor for 50+ events including 400-person galas

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### **Michael Chen**

Event Coordinator, McCormick Place

Phone: (312) 555-9247 | Email: mchen@mccormickplace.com

Relationship: Coordinated service for weekly corporate events and trade shows (2020-2022)

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### **Jennifer Rodriguez**

Food & Beverage Manager, Riverside Country Club

Phone: (630) 555-6183 | Email: jrodriguez@riversidecc.com

Relationship: Supervised fine dining service and member events (2019-2020)